



Think Human

## BECOME A WEBHELPER!

Webhelp is growing - and we'd love to do it with you!

Are you ready to join us in setting a new standard in customer service? That's perfect! Because we are regularly looking for personalities like you to fulfill our mission - and that in all our fields of work.

Send us your application now and write your personal Webhelp success story soon!

### What we offer you:

- We offer many attractive **opportunities**.
- Choose your own working hours: you can start with us either full or part time (from 20 hours/week).
- Your onboarding in customer service takes place according to the Webhelp success concept: You'll start with **intensive training**, conducted by certified trainers who will turn you into a pro. After the training, you'll have your own mentor to help you gain your first experience. Depending on the project, you don't need any previous experience - we teach you everything.
- In addition, you will receive **regular coaching**, fresh-ups and advanced training. In a very short time you will notice that this increase in know-how will also be useful in your private life.
- Working with friends is the most fun and also the most rewarding: you will receive an **attractive bonus of 100€** for every new employee you successfully recommend to the Webhelp group.
- Your additional financial security through a **company pension** plan is a matter of course for us.
- A variety of **employee discounts**, specially negotiated by Webhelp with well-known partners, let you save a lot of money.
- We attach great importance to **internal training and career opportunities**. If you are interested, our worldwide company group network can open up completely new fields of activity and locations for you.
- You can expect an open and motivated team that is eager to **welcome you** to the Webhelp world.

### These exciting tasks await you:

- Our areas of responsibility are not **only diverse**, but **also varied**: from customer service to sales to human resources, we can find the right position for everyone.
- You can expect **exciting projects** for large and well-known brands - always with a focus on the highest possible customer satisfaction. With us you can take a look behind the scenes!
- There is no sorting and copying with us. We approach the right topics with vision and understanding and need your support. Here you can fully contribute with your **fresh ideas** and **creativity**.

### What you bring to the team:

- You are a **communication talent** and have customer and service orientation in your blood.
- As a true **problem solver**, you can help our customers or internal employees with the right solution at any time.
- We can always count on you and your **commitment in a reliable and flexible** manner.
- You have the **team player gene** in you and are always ready to learn something new.

### BENEFITS

- A **fixed monthly salary of 49.360 MKD (800€)** net
- High **performance bonus**
- Secure and **long-term employment contract**
- **Homeoffice (depending on project)**
- 5 working days (40 hours per week)
- **National Holidays**, as well as **Sundays are off**
- **Health and retirement benefits from the 1st day of work**
- The opportunity for **further training**



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- Regular **team & company events**
- Employer paid **fitness and sports**

#### **Have we aroused your interest?**

Then apply directly via our online form: <https://webhelp.mk/jobs/german-speaker/und> send us your application. We look forward to hearing from you!

#### **Do you have any questions?**

No problem! We are only a phone call away.  
Contact us: **+389 77 904 572**.

#### **JOB DETAILS**

##### **Location:**

Skopje

##### **Country:**

North Macedonia