

# Technical Operations Specialist

Vita Media Group is a Danish innovative iGaming company based in Copenhagen. We work within the iGaming, finance, lead generation, affiliate, and marketing industry. In 2019, we opened our second office in Skopje, which houses a team of 35+ highly motivated colleagues spanning various departments.

Vita Media Group is home to several industry-recognized products, such as casino loyalty platform [Ekstrapoint.com](https://Ekstrapoint.com) and affiliate platform [OmgAffiliates.com](https://OmgAffiliates.com). In 2021, Vita Media Group was listed as a Top 20 Global Affiliate according to EGR Global ranking.

We are currently looking for a full-time **Technical Operations Specialist** to join our rapidly growing company. As a **Technical Operations Specialist**, you'll be assisting our internal teams with their day-to-day operational tasks. You will be able to grow your technical skills as a part of our tech department. Your day-to-day tasks will be performed alongside two experienced operations specialists.

We expect that the position is ideal for a candidate with some experience in the IT industry (operations, development, or Q&A) but this is not a mandatory requirement.

## Prerequisites for the position:

### Must-Haves

- Strong drive to contribute to the team & company.
- English proficiency (most of our communication is in English)
- Strong analytical thinking
- An agile mindset and focus on delivering value

### Nice to have

- Experience with AWS (CloudWatch, QuickSight)
- Knowledge of at least one object-oriented programming language
- Basic SQL knowledge (we use PostgreSQL)
- Experience with automation
- Good documentation writing skills (we use Confluence)

## Responsibilities

- Provide first-line technical support for our internal teams
- Analyze data and stats to verify all systems are working
- Act as a domain expert for our internal tools

- Work together with internal teams and external partners to resolve their issues

### What we offer

- Ability to grow your technical skills
- Competitive compensation
- Certification in your area of expertise (for example, AWS Certification)
- Proactive and helpful colleagues, a really fun team to work with, in one of the fastest-growing industries out there.
- Free coffee and drinks in the office.
- Private health insurance.
- Various events and team buildings.
- We are located in Park Residence, an easily accessible location with free parking space.

### Apply

Does the above motivate you? Then we would like to hear from you!

Please apply at [contact\\_mk@vitamediagroup.com](mailto:contact_mk@vitamediagroup.com) with “**Technical Operations Specialist**” as the email subject.