

Welcome to **KFC**



Why work at **KFC** Macedonia?

We want people with amazing ideas and people who love to smile. We shouldn't need to sell it to you, but go on, you have twisted our arm...

KFC rules the roost when it comes to serving chicken. One of the world's largest food chains, the company owns and franchises more than 22,000 outlets in about 130 countries. The restaurants offer the Colonel's trademark fried chicken along with chicken sandwiches/wraps, chicken strips and also zinger varieties. KFC is a unit of franchisor YUM! Brands, which also operates Pizza Hut and Taco Bell.

KFC Macedonia has just opened 5 new stores, with more to come! So, we are on the lookout for qualified candidates who share our vision, values and commitment to our people and to our superior customer service.

We may be young, but we are very energetic and passionate about what we do!

What are we looking for?

We are currently searching for a Restaurant General Manager.

This is a great opportunity for those who would also like to grow within one of the world's largest food chains and gain valuable work experience.

Responsibilities

- 1. Leads and oversees the management of all business aspects of the KFC restaurant,**
- 2. Develops a strategy to increase the customer satisfaction in the restaurant,**
- 3. Training, development, motivation and engagement of all employees in the restaurant,**
- 4. Recruiting, selecting and training employees to ensure restaurant's staffing needs are attained in a timely/cost-efficient manner,**
- 5. Provide input on training needs and effectiveness, monitoring training processes to**

- ensure quality training follow up and reinforcement,
6. **Conduct performance evaluation and use effectively company procedures,**
 7. **Identify and implement motivational programs / incentives for Restaurant Teams,**
 8. **Practice effective employee relations and effectively resolve employee concerns,**
 9. **Ensure that required audits and controls are in place and in compliance with all health and safety laws and KFC HR policies.**

Requirements

- **Strong leadership, motivational and people skills,**
- **Financial management skills are preferred,**
- **Strong positive communication skills,**
- **Decision making and problem solving skills.**

How to apply?

Please send your CV to jobs@kfc-mk.com, with subject “Restaurant General Manager”.

All the documents must be in English.

Closing date for submitting application is 13/02/2023